# **Kim Ward**

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# **Summary**

Highly motivated and user-focused front end software engineer with experience in the nonprofit and mental health space. Works well in collaborative environments and takes initiative to improve team processes. Open and clear communicator who is organized, detail-oriented, and committed to code quality.

## **Skills**

Languages & Frameworks: Angular (v13+), React, TypeScript, JavaScript, CSS, SCSS, Tailwind CSS, HTML Testing: Jasmine, Karma, Mocha, Chai, Test Driven Development, Cypress, Integration & Unit Testing, E2E Testing Other: RxJS, Knapsack, WCAG, accessibility testing (WAVE, aXe, Lighthouse), design systems engineering, LaunchDarkly feature flagging, Nx/Module Federation, Git, GitHub, GitLab, RESTful APIs, Figma

# **Experience**

## Freelance Web Developer • Memphis, TN

Aug 2023 - present

WordPress, CSS, Figma

- Works with B2B consultancy to design, build, and maintain their business website with WordPress
- Collaborates with internal stakeholders to improve site performance and accessibility

### Front End Software Engineer • SonderMind • Denver, CO

Jul 2022 - Jan 2024

Angular, SCSS, HTML, RxJS, Jasmine, Karma, Knapsack, LaunchDarkly, Nx, GitLab

- Built components and tooling for the design system that were accessible, well-documented, had high test
  coverage, and were widely adopted by front end developers across engineering
- Planned and contributed to the migration of front end chat functionality to a new API in order to provide more robust and performant chat capabilities for clients and providers
- Identified opportunities to **streamline team processes** (including story creation and refinement) and **address technical debt** alongside ongoing feature work
- Owned the Courier Inbox integration which enables the delivery of event-based notifications to client and provider accounts in-portal
- Added features that enable providers to be reimbursed by geographic location, increasing provider retention
- Presented new features during engineering demos, gave weekly "Tech News" updates for Front End Guild, and provided mentorship to new team members
- Made improvements to payment plan creation within the internal CRM platform
- Participated in code review and provided clear, compassionate feedback

#### Marketing Manager • Metal Museum • Memphis, TN

Apr 2018 - Nov 2021

- Led cross-departmental projects, marketing campaigns, and the creation of print and digital media that resulted in increased local awareness, revenue, and positive perception of the museum
- Managed the museum's online presence, including website, social media, and business profiles

#### **Education**

Turing School of Software & Design • Denver, CO

2022

Certificate of Completion in Front End Engineering

Arkansas State University • Jonesboro, AR

2016

B.F.A. Studio Art, Minor in Graphic Design